

LiUNA Local 183 Members Benefit Fund

# **NURSING CARE** Liuna! Loca Feel the Power

# LIUNA LOCAL 183 MEMBERS BENEFIT FUND

# **NURSING CARE**

## SUBMISSION INSTRUCTIONS:

- Section 1 & 4 to be completed and signed by Member (or Power of Attorney).
- Section 2 to be completed and signed by your Physician.
- Section 3 to be completed and signed by your Case Manager.
- Policy No. 158000. Please keep a copy of completed application package for your records to substantiate your claim.
- Send all original completed applications to:

#### LiUNAcare Local 183

2100 – 200 Labourers Way Vaughan, ON L4H 5H9

Tel: 416-240-7487 Fax: 416-240-7488

Toll Free Line: 1-888-790-3534 Email: info@liunacare183.com



Once complete, return this form to:

Mail to: LiUNAcare LOCAL 183 200 Labourers Way

Suite 2100

Vaughan, ON L4H 5H9

### Instructions for completion

This form *must be completed in full* to avoid a delay in assessing the claim. Once we have all the required information and have assessed the claim, we will notify the claimant in writing regarding plan coverage and the number of eligible hours.

Fees for providing medical information are not payable by your plan.

If you have questions, please refer to your Canada Life employee benefits booklet or call 416.240.7487.

Part 1 – Patient infor	rmation - to be completed IN F	ULL by plan member			
Plan Number:			Plan Member	r I.D. Number:	
Patient Name:	Patient Name:				
	lumber and street	Apt. number	City or tow	n Province	Postal code
Date of Rirth			,		
Month	Day Year				
Language preference:	☐ English ☐ French				
Correspondence prefere	ence: 🗌 Letter mail 🔲 Emai	I			
Email address:		(ille	gible writing w	vill default communic	ation to letter mail)
Has a previous applicati	on for nursing benefits or hea	th assessment form I	oeen submitte	ed? ☐ Yes ☐ No	
Other Insurance?	es 🗆 No				
If "Yes", name of in	surance company		Plan nun	nber	
If you have been approved for nursing under another plan/government program aside from provincial home care; please					
provide us with a copy	of this approval.				
Part 2 - Current med	<b>lical information -</b> to be con	npleted by physician (pl	ease print clearl	ly).	
If additional space is re	equired, please attach a sep	arate sheet. Ensure	writing is leg	jible.	
_					
Past Medical History					
Prognosis					_
Trogriosis					
Surgical procedures and	d dates				
				Chronic (> 12 mor	atho)
Condition classified as	<ul><li>☐ Acute (&lt; 3 months)</li><li>☐ Palliative (end of life)</li></ul>	☐ PPS Score:		☐ Chronic (>12 mor	itris)
Condition classified as	☐ Unstable/unpredictable	□ Stable/predictab			
Level of Care recommended (Coverage will be based on plan design)					
	pecify details in nursing treatm must specify details in nursin	,			,



Part 2 – Current medical information - to be of Details of Health Care Aid / Personal Support Work		
,	ings, injections, etc. (must be specific to nursing care requested) can be completed by (HCA/PSW). Frequency and length of treatment	
1		
2		
3		
4		
Current medications: route, dose, frequency		
1	6	
2	7	
3	8	
4	9	
5	10	
CHECK OR COMMENT ON ALL THAT APPLY:		
Vital signs: BP Pulse F	Resp Temp O2 sats	
Pain/discomfort Location 1:	Pain/discomfort Location 2:	
Frequency	Frequency	
Duration	Duration	
Alleviated by		
Precipitating factors		
Integument		
□ No skin problems □ Lesion □ Rash □ Callo	ous □ Bruise □ Ulcer □ Discharge □ Varicosity □ Skin breakdown	
If yes, explain		
Oral cavity Special diet ☐ Yes ☐ No Type:		
☐ No reported concerns ☐ Difficulty chewing ☐ D	oifficulty swallowing □ Dentures: □ Upper □ Lower	
□ Other		
Neurological/cognitive levels Level of consciousr	ness 🗆 Alert 🗀 Altered	
☐ Seizures ☐ Fainting ☐ MMSE Score: _	Date: ☐ Tremors ☐ Spastic	
$\square$ Cognition/Orientation: Difficulty $\square$ Yes $\square$ No I	If yes, please explain:	
□ Other		
Respiratory/cardiovascular		
☐ S.O.B. ☐ Rest or activity ☐ Orthopnea	Cough: ☐ Non-productive ☐ Productive	
☐ Cyanosis ☐ Wheezes ☐ Crackles	anosis □ Wheezes □ Crackles Oxygen use: □ Continuous □ Intermittent □ Rate	
☐ Nebulization ☐ Ventilator	□ Tracheotomy	
□ Other		
Cardiovascular Chest pain? ☐ Yes ☐ No (If yes	s, please explain)	
History of: ☐ Hypertension ☐ Hypotension ☐ Dia	zziness	
If yes, explain aggravating factors / remarks:		



Part 2 – Current medical information - to be completed p	hysician (please print clearly) (Con	't)				
Circulation Difficulty? ☐ Yes ☐ No (If yes, please explain)						
☐ Edema: ☐ Pitting ☐ Dependent ☐ Right ☐ Left ☐ Bila	☐ Edema: ☐ Pitting ☐ Dependent ☐ Right ☐ Left ☐ Bilateral					
Gastrointestinal system						
☐ Bleeding ☐ Ostomy ☐ Gl upset	□ Diarrhea App	etite: ☐ Good ☐ Poo	or			
☐ Constipation ☐ Nausea/vomiting ☐ Gastrostomy/enter	al tube					
☐ Other						
Vision						
☐ No reported visual loss ☐ Blind ☐ Cataracts ☐ Partia	lly impaired (details)					
Hearing/ears						
☐ No hearing loss ☐ Hearing device ☐ Deaf ☐ Partially	impaired (details)					
Musculoskeletal						
☐ No reported concerns						
☐ Coordination/Balance	☐ Swollen joints					
☐ Prosthesis R/L	☐ Limited R.O.M					
☐ Amputation R/L	☐ Other					
Genital/Urinary						
☐ Full control	☐ Frequency					
☐ Incontinence	☐ Blood in urine					
☐ Difficulty urinating	□ Nocturia					
☐ Indwelling catheter	□ Other					
Activities of daily living						
Adaptive Equipment used at Home:						
□ Cane □ Wheelchair □ Hospital bed □ Eating aids □ Standard walker □ Wheeled walker □ Commode □ Toilet aids □ Lift						
☐ Tub aids ☐ None ☐ Other						
☐ Independent						
□ Requires assistance with: □ Mobility □ Feeding □ Hygiene □ Dressing □ Toileting □ Other						
Assistance provided by:						
hysician name (print): Phone number						
Address						
	or town	Province F	ostal code			
Physician's signature:		Date:				



Part 3 – Confirmation of provincial homecare entitlement - to be completed by provincial coordinator.				
Please be advised that this document will enable the nursing specialist at Canada Life to expedite your claim in an efficient and accurate manner. Please have your homecare case co-ordinator / manager fill this out.				
Patient name:				
Canada Life policy number:	Canada Life ID Number:			
Homecare Manager Name:	Phone number:			
Case manager: Please provide the current level of care patient is receiving.				
Home Support Workers (☐ HCA ☐ PSW ☐ HOMEMAKERS) - hourly				
Frequency	Focus of intervention			
Treatment end date	Max hours reached? $\square$ Yes $\square$ No			
Nurse Practitioner Visits				
Frequency	Focus of intervention			
Treatment end date	Max hours reached? $\square$ Yes $\square$ No			
Nursing (☐ RN ☐ LPN ☐ RPN)				
☐ Home visits only - Frequency	Focus of intervention			
☐ Shifts in home - Frequency	Focus of intervention			
Treatment end date	Max hours reached? ☐ Yes ☐ No			
Palliative Pain & Symptom Management				
Frequency	Focus of intervention			
Treatment end date	Max hours reached? $\square$ Yes $\square$ No			
Case manager signature	Date			

#### Part 4 - Privacy

**Protecting your personal information.** At Canada Life, we're committed to protecting personal information and respecting your privacy. Personal information is information that either on its own or combined with other information allows an individual to be identified. This includes your name and address, as well as more sensitive information such as your health and financial records. When applicable, this includes information about other people such as your spouse, common-law partner, and children.

How we use your personal information. Your personal information is used to provide you with products and services and to improve our business operations. This includes verifying your identity, maintaining your profile, and informing you about features of the products you already have with us. It's also used to provide you with advice, evaluate your eligibility for products, price our products, collect feedback on our customer service, process claims and other financial transactions, protect you and us from risks such as cyber threats and fraud, and comply with legal obligations. If you provided your social insurance number (SIN), we'll use it for tax reporting. Your SIN is also used to link your products together and to keep your information separate from other customers with similar names.

Who we share personal information with. We share your personal information with other people and organizations who help us administer your products and provide you with services. This may include your advisor or people who work with your advisor, our Canadian subsidiaries, and other organizations that provide us services such as paramedical examiners, medical laboratories, MIB, LLC., specialty coverage providers, independent medical examiners, and pharmacy benefits managers. As well, we may share your information with claims assessors, travel assistance providers, technology suppliers, other insurance or reinsurance companies, other financial institutions, and credit reporting agencies. As part of our day-to-day business, your personal information may be communicated to government departments and agencies and may be communicated outside your province of residence or outside Canada. We take protecting your personal information seriously and we'll never sell your personal information to anyone.

You're in control of your personal information. We respect your privacy preferences and follow them when using your personal information. At any point in your relationship with us, you can choose how your personal information is used by updating your privacy preferences through your online account or by submitting a request through our privacy centre at canadalife.com/privacy. This includes choosing whether you receive customer experience surveys, the use of your SIN for non-tax reporting purposes, and whether and how you want to receive information and offers from Canada Life using the personal information we collect from you throughout your relationship with us. You can also exercise other privacy rights through our privacy centre such as access to or correction of your personal information.

If you choose to remove your consent to the collection, use and disclosure of the personal information required to serve you and meet our legal obligations, we may not be able to continue to provide you with products and services.

Want to learn more? Please visit <u>canadalife.com/privacy</u>.



#### Part 5 - Privacy consent, authorization and signature

I understand that my personal information will be collected, used and shared as set out above.

I certify that the information given on this claim form is true, correct and complete to the best of my knowledge. I certify that all goods and services being claimed have been received by me, my spouse and/or my dependants; and that my spouse and/or dependants are eligible under the terms of my plan.

The submission of fraudulent claims is a criminal offense. Canada Life takes the submission of fraudulent claims seriously. Suspected fraudulent claims may be reported to your employer or plan sponsor and to the appropriate law enforcement agency.

I agree that by submitting this form or authorizing it to be submitted, I am consenting to the terms set out in this section, even if I have not signed the form.

if I have not signed the form.	
Plan member name:	Signature:
Patient name:	Signature:
Date:	