



Local 183 eClaims



Have you registered for eClaims yet? If not, do so today. It's the easiest way to submit and track your medical and dental claims.

With eClaims, you can:

- Submit multiple receipts from a single provider in one claim
- · Upload photos or scans of your receipts
- Review automatic notifications when your claims are under review
- Get real-time status updates on claims submitted
- View your claims history for an explanation of benefits
- Manage claims for all eligible plan members in one convenient place
- Access a digital version of your Member Advantage benefit card, and more.

There are two easy ways to start using eClaims.

Download the **LiUNAcare Local 183 eClaims** app on your phone from the App Store or Google Play and follow the registration instructions. If you need assistance with this, take a look at the eClaims video online at **liunacare183.com** on the **What's New** page.

Or, access eClaims on your computer at **liunacare183**. **com** and click on **eClaims** in the top right-hand corner.

Whether you access eClaims on your phone or on your computer, you'll be asked to register your account using your Member Advantage card. Registration only takes a few minutes and you'll be all set to go!

DIRECT DEPOSIT

Want to receive payments as quickly and easily as you submit them? Sign up for Direct Deposit/Electronic Fund Transfers (EFT).

No more waiting around for the cheque to arrive in the mail. Once you've registered, all prescription drug, extended healthcare, and dental claims that you or your eligible dependents submit for out-of-pocket expenses will be reimbursed directly into your bank account as soon as the claim is approved.

To sign up, complete our EFT direct deposit form and return it to us by email, fax, or mail. To download the form, visit **liunacare183.com** and look for **DIRECT DEPOSIT** in the navigation bar.