



# HEALTH CARE NAVIGATION

Every member's expectations and needs are different. Health Care Navigation along with the Cleveland Clinic provide a individualized and personal service based on your situation.

## How Does It Work?

Compass Health Care Navigation works in parallel with the public health care system to navigate members and eligible dependents through the system, providing a single point of contact throughout diagnoses, treatments and rehabilitation to ensure continuity of care. Personal Nurses support the member and eligible dependents through the entire health care system. Compass ensures members receives the right care, at the right place, at the right time, every step of the way. Call 1-866-833-5956 today to speak with a Nurse Navigator.

## Health Care Navigation offers:

- Doctor-to-doctor consults with patient/local treating physicians after completing medical second opinions.
- In-depth assessments of treatment plans and options proposed by the local treating physicians to ensure they are consistent with medical best practice.
- Explanation of options for tests/treatments in their particular case.
- Facilitate access to diagnostic tests, treatments and clinical trials.
- Guide patients to alternate treatment locations, when requested or required.
- Nurses navigators provide ongoing coaching as to how best to manage their chronic condition.
- Dramatically improve the overall quality of care, recovery and outcomes.
- The only service of its kind in Canada.
- Providing health coaching along with nurse navigation for chronic disease states i.e. Diabetes in the Workplace.

Compass Health Care Navigation

For more information please contact Compass at:

**1-866-883-5956**